

August 2022

## GUARANTEE

## Aura Opti T8 - Aura Opti T8 G2 - Aura Opti T8 G3 - Aura LED Opti T8 G4 Aura Opti T8 HF\* - Aura Opti T8 HF G2\* - Aura LED Opti T8 HF G3\* Aura Opti T5 HF\* - Aura Opti T5 HF G2\* - Aura LED Opti T5 HF G3\* Aura Opti T5 AC - Aura LED Opti T5 AC G2

Aura Light AB, Vimmerby (Sweden), grants a guarantee for all installed Aura LED T8 and T5 tubes stated above.

Aura Light offers a 5-year guarantee. The guarantee is based on L70 i.e. 70% light output remaining with 30% lumen depreciation. The guarantee covers defects in components and materials not derived from improper handling, incorrect electrical parameters, incorrect installation or usage outside defined ambient temperatures.

When the failure rate is more than 10% (0,2% per 1000 hours) or the light output is below 70% within the guaranteed time, the defect products above 10% will be compensated free of charge. A claim for damages cannot be constituted based on this guarantee.

Due to technical advancements it is possible that future deliveries may differ from the original product.

The validity of the guarantee is based on the following conditions:

- Installation must take place in a IEC/EN standards produced luminaire and the Aura OptiT8 Long Life, Aura OptiT8 HF Long Life and Aura OptiT5 HF Long Life must be installed according to the installation instructions.
- 2. Only a non-functional series of LEDs or complete failure of the light source confirmed by Aura Light laboratory can be considered a defect as long as the light source is within the limits of L70.
- 3. Installation costs for lamp replacement within the guaranteed time is not covered by this guarantee.
- 4. The guarantee is valid from day of installation which has to be recorded by the user.
- 5. The guarantee is valid a maximum of 5-years or 50.000 hours, whichever comes first.
- For ambient temperatures above 0 degrees Celsius the guarantee is based on any and all switching cycles. In ambient temperatures below 0 degrees Celsius, the guarantee is based on 12 hours switching cycle (11 h on, 1 h off).
- 7. After announcement every defect lamp have to be returned to Aura Light for a test in the Aura Light laboratory. Only failures confirmed by the laboratory test will lead to guarantee compensation.
- 8. \*The product is used together with any of the compatible HF drivers mentioned in the installation manual/ compatibility list for the individual product. Note: Applicable for Aura Opti T8 HF, Aura Opti T8 HF G2, Aura LED Opti T8 HF G3, Aura Opti T5 HF, Aura Opti T5 HF G2 and Aura Opti T5 HF G3.

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