

GUARANTEE

Aura LED retrofit Lamps

Aura Light AB, Vimmerby (Sweden), grants a guarantee for all installed Aura LED Retrofit Lamps.

This guarantee is valid for all installations fulfilling the relevant norms.

Type of Aura LED retrofit lamp	Guarantee
Aura LED Omnidirectional lamps	2 years
Aura LED Filament lamps	1 year
Aura LED Reflector lamps	2 years
Aura LED High Power	2 years
Aura LED CFL range (TCS, TCD, TCD/E, TCT, TCT/E, TCL)	2 years

The guarantee covers defects in lamps, which are not derived from improper handling or installation, incorrect voltage or wrong ambient temperature. Should the failure rate be higher than 5% within the specified guarantee period, Aura Light will without charge, substitute the defective lamps.

The validity of the guarantee is based on the following conditions:

1. Operating the Aura LED Retrofit lamps according to instructions and specifications
2. Installation costs for lamp replacement within the guaranteed life-time is not covered by this guarantee.
3. The guarantee is valid from day of installation which has to be recorded by the user.
4. After announcement, every defect lamp has to be returned to Aura Light for a test in the Aura Light laboratory. Only failures confirmed by the laboratory test will lead to guarantee compensation.