

GUARANTEE

Aura Luminaires

Aura Light AB, Vimmerby (Sweden) offers a five (5) year system guarantee for the following Aura luminaires:

- Aura Lunaria
- Aura Lunaria Pro
- Aura Lunaria Pro Mini
- Aura Lunaria Pro Pendulum
- Aura Lunaria Pro tunable white
- Aura Lunaria Pro – ActiveAhead

The guarantee is based on L70B10 i.e. 70% light output remaining with 30% lumen depreciation. The guarantee covers defects in components and materials not derived from improper handling, incorrect electrical parameters or usage outside defined ambient temperatures.

When the failure rate is more than 10% or the light output is below 70% within the guaranteed time, the defect products above 10% will be compensated free of charge. A claim for damages cannot be constituted based on this guarantee.

Due to technical advancements it is possible that future deliveries may differ from the original product.

The validity of the guarantee is based on the following conditions:

1. Operating the luminaires within the stated ambient temperature conditions.
2. Installation costs are not covered by this warranty.
3. The guarantee does not apply to any failure resulting from the use of strong detergents, acids, solvents, ammonia, chlorine and similar.
4. The guarantee is valid from the date of installation, which has to be recorded by the user.
5. If problems with defective components would occur should this be handled as follows:
6. Notify Aura Light of the complaint. After the complaint, any defective component is returned to the Aura Light test in Aura laboratory. Only defects confirmed by Aura Lights laboratory leads to compensation.