

GUARANTEE

Aura Luminaires

Aura Light International AB, Karlskrona (Sweden) offers a five (5) year system guarantee for the following Aura Long Life luminaires:

- Aura A-line
- Aura Alpinia
- Aura Areza
- Aura Aperius
- Aura Carlina
- Aura Certos
- Cetre
- Aura Concelo
- Aura Conspecto, recessed, ceiling and wall, IP54 versions, G2
- Aura Disponio
- Aura Emanio
- Exzite, Exzite tunable white
- Lezzon, Lezzon tunable white
- Aura Multimo
- Aura Notum
- Aura Persea
- Aura Robinia
- Aura Vinza
- Z44
- Opuz LED
- Zeres
- Propel
- Elim LED
- Znap
- Indico
- UpLine trunking system

The guarantee is based on one switch on/off per day, and covers defects in components and materials, which are not derived from improper handling or installation, incorrect voltage or wrong ambient temperature. Should the failure rate be higher than 10% within the specified guarantee period, Aura Light will without charge, substitute the defective components.

For all Long Life light sources Aura Light also offers a lifetime guarantee. This guarantee applies to light sources in installations made in accordance with relevant IEC/EN standards and requirements. Details on the light source guarantees can be found at www.auralight.com. A claim for damages cannot be constituted based on this guarantee.



The validity of the guarantee is based on the following conditions:

1. Operating the luminaires within the stated ambient temperature conditions.
2. Installation costs are not covered by this warranty.
3. The guarantee does not apply to any failure resulting from the use of strong detergents, acids, solvents, ammonia, chlorine and similar.
4. The guarantee is valid from the date of installation, which has to be recorded by the user.
5. If problems with defective components would occur should this be handled as follows:
6. Notify Aura Light of the complaint. After the complaint, any defective component is returned to the Aura Light test in Aura laboratory. Only defects confirmed by Aura Lights laboratory leads to compensation.