

GUARANTEE

Aura EasyT8 Long Life

Aura Light International AB, Karlskrona (Sweden), grants a guarantee for all installed Aura EasyT8 Long Life, Aura EasyT8 HO Long Life and Aura EasyT8 90CRI Long Life.

Aura Light offers a 5-year guarantee for Aura EasyT8 Long Life. The guarantee is based on L70 i.e. 70% light output remaining with 30% lumen depreciation. The guarantee covers defects in components and materials not derived from improper handling, incorrect electrical parameters, incorrect installation or usage outside defined ambient temperatures.

When the failure rate is more than 10% (0,2% per 1000 hours) or the light output is below 70% within the guaranteed time, the defect products above 10% will be compensated free of charge. A claim for damages cannot be constituted based on this guarantee.

Due to technical advancements it is possible that future deliveries may differ from the original product.

The validity of the guarantee is based on the following conditions:

1. Installation must take place in a IEC/EN standards produced luminaire and the Aura EasyT8 must be installed according to the installation instructions.
2. Only a non-functional series of LEDs or complete failure of Aura EasyT8 Long Life confirmed by Aura Light laboratory can be considered a defect as long as the Aura EasyT8 Long Life is within the limits of L70.
3. Installation costs for lamp replacement within the guaranteed time is not covered by this guarantee.
4. The guarantee is valid from day of installation which has to be recorded by the user.
5. The guarantee is valid a maximum of 5-years or 50.000 hours, whichever comes first.
6. For ambient temperatures above 0 degrees Celsius the guarantee is based on any and all switching cycles. In ambient temperatures below -10 degrees Celsius, the guarantee is based on a 12 hour switching cycle (11 h on, 1 h off)
7. After announcement every defect lamp has to be returned to Aura Light for a test in the Aura Light laboratory. Only failures confirmed by the laboratory test will lead to guarantee compensation.